



#Technical support engineer

System of systems – Platforms – Mobile applications – Network control – Systems control – Database – Telephone control – Security - Cloud services

We embrace the obstacles on our path to success... can you take IT?

#EXPECTATIONS

- ✓ Together with other colleagues from the Client Services Team, you are the first point of contact for service & support for our solutions
- ✓ You understand the flexibility needed to give a 24/7 service to the client
- ✓ A dynamic function with varied result expectations in the field of support, management and realisation
- ✓ Answering customer issues is central
- ✓ In addition, your skills are used for testing, assembling, installing and maintaining our solutions

#STRENGTHS

- ✓ Togetherness
- ✓ Pro-active and responding to unexpected events
- ✓ The client can trust you — simple vs complex issues
- ✓ Drawing the right conclusion from a mass of information
- ✓ Strong desire to improve and develop
- ✓ Commitment to the organisation, the team and the results

#QUALITIES

- ✓ Positive - thinking in solutions
- ✓ Humour – enthusiasm
- ✓ Hands on mentality – 24/7
- ✓ Stress resistant – flexibility
- ✓ Languages - NL and EN
- ✓ Qualifications – ICT diploma / driving license B
- ✓ MS Windows, Cisco, Linux, SQL or VMWare

#CONTACT

Curious? Contact us for more information: +31 88-365 40 00 or send us your motivation via wekenmetzin@enai.eu